

# **MONITORING AND EVALUATION REPORT**

# **DENTAL MAVERICKS**

**MOROCCO** 

**April-October 2023** 





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#### **EXECUTIVE SUMMARY**

The mission of Dental Mavericks (DM) is to make emergency dental care accessible to vulnerable populations and promote oral hygiene education and practise through its work in Morocco. In all activities we are guided by our core values: stress-free dentistry, pain-free dentistry, quality, building strong relationships, and long term change.

On the fourth day of World Health Assembly 74, that was held in 2021 from 24 May to 1 June 2021, Member States affirmed their united commitment to oral health by approving a WHO resolution on Oral health that was put forward in 2021 by Sri Lanka and other Member States at the WHO Executive Board meeting in January, effectively putting oral health back on the global health agenda. The resolution recognizes the global burden of oral diseases and their associations with other conditions, urging Member States to address shared risk factors, enhance the professional capacity of oral health professionals to deliver consistent and quality care, and to include oral health in universal health coverage (UHC) benefit packages. It also asks WHO to develop a global strategy and action plan on oral health with 2030 targets, among other follow-up actions.





### **PROJECT DETAILS**

In line with the mission of DM, and in an effort to provide relief to those most in need of dental services, in three locations in Morocco; Asni, Chefchaouen and Essaouira we managed to visit two of the locations and are recruiting for all three in 2024. This document reports on the results of the third phase of the project implemented between April and October 2023 and outlines the opportunities for improvement and gives recommendations for future work.



Completed by:	Samanta Espinosa, Dental Mavericks Coordinator
Location(s):	Asni and Chefchaouen
Objective(s):	To improve oral health among Moroccan communities by increasing access to quality and dignified dental care.
Date(s):	April-October 2023
Contracted clinics	Asni: In association with the Eve Branson Foundation, Asni Elementary School.
	Chefchaouen: Babtaza, Magoo, Tissouka schools.
Volunteers	Co-ordinator: Samanta Espinosa
	Executive Director: Cally Walker
	Social Media: Abby Leach



## PROJECT EVALUATION

The following activities were completed as part of the assessment:

Indicator	Significance – Why we measure it
Cost/Procedure (Efficiency)	<ul> <li>The lower the cost per procedure, the more procedures we can perform, and thus the most benefit to the community (provided the quality of our services is maintained)</li> <li>We just about break even on our trips and monthly donations cover admin. Connect My Marketing covers office administration needs. Everything else is self funded.</li> </ul>
	Results: - 19€ per appointment (in line with the results from previous months)
Number of Patients	- The purpose of Dental Mavericks is to reach as many people in need as possible.
Treated:	- The more patients we treat, the more impact we reach within the
1452	community. This would create a snow-ball effect, increasing the proportion of the population free of dental pain.
(Impact)	
Patients	- We want to ensure that within the communities in rural areas with
Demographic	little access to dental care, they get treated in a dignified, pain free environment.
	<ul> <li>We collect and analyse data and compare the results. The positive impact in the future is oral care education and everyone gets a toothbrush and toothpaste.</li> </ul>
Quality	Results October 2023:  - Randomly selected patients' files were filled out correctly - Randomly selected medical products' expiry dates haven't passed - The personnel were wearing gloves and masks The clinics were clean and tidy, everything was well disinfected between the patients, the atmosphere was relaxed and friendly.



As part of the report we also asked the team present at the clinic for their feedback:

#### Dentist: Aziz Shamsaldeen, from the UK

Q1: What's your experience been like?

It's lovely, I wish everybody to try it. Four days here and we've done a lot of things, make people happy, I ask everyone, you should try it, it's a really nice experience.

Q2: Would you recommend it?

I would come again definitely, maybe in six months, maybe next year but I'll come again, i'm very willing to contribute to it.

#### Therapist: Gill Bird, from New Zealand

Q1: What's your experience been like?

This is my fourth trip, there wasn't a team of New Zealanders with me so I got to meet all these amazing people from the UK and we all gelled, it only took like a day, we were all a team. You can really see it in peoples faces 'oh my God, this is so amazing'

Q2: Would you recommend it?

Yes, it's completely life changing. Once you've come once, and had the experience, it becomes a little bit addictive and you want to do it again. You're always wanting to talk about it and people give me a hard time saying 'when I was in Morocco...' So many of my friends have come and joined and they're telling people, it's just giving back, even though the trip is long.

#### Hygienist: Tracy Doole, from Northern Ireland

Q1: What's your experience been like?

It's been absolutely amazing, I've learned so much every day and it's great to see different cultures and working as part of a dental team, everyone's working together, it's just been fabulous.

Q2: Would you recommend it?

Definitely, the friendship I've made, the people we've met and just the difference that we made in providing treatment to get people out of pain has been so invaluable and I've learned a lot.

#### Nurse: Mariam Kadmaoui, from Morocco

Q1: What's your experience been like?

Very great, I've learned a lot of things, it's an amazing experience, an amazing journey, I met a lot of people, we work with the children, they were happy, it was good.

Q2: Would you recommend it?

This is my second time, for me, I would do it every time and I do recommend it to anyone who is interested.



#### **CONCLUSION & RECOMMENDATIONS**



The results from the report are satisfactory and gives us confidence to set new goals for future projects. There is a pressing need for organisations like Dental Mavericks to provide relief in certain areas, especially for children. One of our goals is to maintain an oral hygiene program for children to reintroduce better sustainability and long-term change into our activities in Morocco. Another is to build a permanent clinic in Bab Taza where visiting and local dental teams can treat the surrounding communities and provide better all round dental care.

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